

**Waterloo Flood Resources
As of July 15, 2008**

Disaster Resource Center

- Waterloo FEMA Disaster Recovery Center - Pinecrest Building, Room 101
1407 Independence Ave., Waterloo, IA 50703 **Open: 8-7 Mon-Fri, 8-5 Sat**
- For Information on Financial Assistance: [State Individual Assistance Program](#) Toll Free: (877)937-3663
[FEMA Federal Assistance Program](#) Toll Free: (800)621-3362 or (800)621-FEMA, TTY (800)462-7585.
- Emergency Food Assistance: Department of Human Services: 1407 Independence Ave, Waterloo, IA 291-2441 through July 15 (if after date, call number for information)
- **Red Cross:** 1-866-438-4636 or 234-6831

Flood Buy-Out Information

City of Waterloo – Aric Schroeder – 319-291-4366, www.ci.waterloo.ia.us – link for waterloo disaster information

Volunteer Assistance

Local

Waterloo: If you need volunteer assistance or would like to volunteer, a 24/7 cell phone has been set up for these services: **319-429-0356**
Cedar Valley United Way 425 Cedar Street, Suite 300, Waterloo, IA 50701 (319) 235-6211

State

Iowa Disaster Human Resource Council <http://www.iowahomelandsecurity.org/Portals/0/Public/IDHRCBrochure51804.pdf>

Iowa AID Matrix (volunteer/donate goods/find goods) www.flood2008.iowa.gov,
<https://volunteer.united-e-way.org/icovs/volunteer/register/?id=>

National

National Volunteer Organizations Active in Disaster coordinates planning efforts by many voluntary organizations responding to disaster
<http://www.nvoad.org/>

Housing

- Salvation Army: Men's Shelter – 89 Franklin Street, Waterloo, IA 232-6336
- YWCA – Women's Shelter – 425 Lafayette Street, Waterloo, IA 234-7589
- Operation Threshold **new address:** Corner of Dane & Chestnut – 291-2065
- Energy Assistance: MidAmerican's Energy Advantage® programs can help with financial incentives. Rebates on energy efficient products and potential benefits of lower monthly bills. Call us at 800-894-9599 or visit our Web site at www.MIDAMERICANENERGY.com/ee.
- **Iowa Finance Authority.** "The IFA can help victims of Iowa's recent natural disasters who need temporary or permanent rental housing, are having trouble paying the mortgage or are interested in becoming first-time homeowners." 1-800-432-7230 and for IowaMortgageHelp.com 1-877-622-4866
- To find or post available rental units: www.housinginiowa.org
- **For Housing Inspections CALL: 291-4319**

Food, Clothing, Cleaning & Household Goods

- NE Iowa Food Bank - 106 E 11 St, Waterloo, IA 235-0507
- Salvation Army – 89 Franklin, Waterloo, IA 235-9358
- Good Will – 4107 Hammond Ave, Waterloo, IA 226-6120
- St. Vincent – 522 Bratnober, Waterloo, IA, 232-8662
- "Our Shepherd's Purse" in the old Holdiman Motors building on Cedar Heights Drive next to AEA 267 and across from Veridian Credit Union. Contact name is Becky King, cell 404-8475.
- Jesse Cosby Center – 1112 Mobile St, Waterloo, IA 234-1793
- Operation Threshold – Corner of Dane & Chestnut – 291-2065

Health Resources

- Black Hawk County Health Department – Tetnus shots, environmental health information (food, water, etc.)
316 E 5th St, Waterloo, IA 291-2413
- Allen Memorial Hospital/ Women's Health – health care and birth control supplies – **walk-ins welcome**
1825 Logan Ave, Waterloo, IA 235-3941

- Crisis Counseling: Iowa Concern Hotline: 1-800-447-1985 or Local Pathways: 319-235-6571
- Black Hawk Co Mental Health & Disability – Pinecrest Building – 1407 Independence, Waterloo, IA 291-2624 or 292-2272

Transporation

- MET 1515 Black Hawk, Waterloo, IA – 234-5713 www.mettransit.org
- INRCOG – 501 Sycamore Street – 235-0311

Identification Recovery

- Retired Senior volunteer program – 272-2552 or 272-2555
- Local Social Security Administration – 904 W 4th Street, Waterloo, IA, 234-1554
- Birth Certificate Replacement – Contact county of birth or see above

Special Needs & Disability Assistance

- Black Hawk Center for Independent Living – 2800 Falls Ave, Waterloo, IA, 291-7755
- Disability Program Navigator – Disability Resources/Referrals/Assistance –
Therese Callaghan 3420 University Ave, Suite G Waterloo, IA 235-2123 ext 315

Employment

National Emergency Grant (Dislocated flood victims or long term unemployed) Call 319-291-2546 or 319-235-2123 Fill out application at Cedar Valley Workforce Center, 3420 University Ave, Waterloo, IA, **Walk-Ins Welcome**

City Resources

- Mayors Office – 291-4301
- Building Inspection & Permits – 291-4319
- Flood Buy-Out – 291-4366
- Sewer & Water flood control – 425 Franklin Street, Waterloo, IA 291-4554
- Police Department – non-emergency – 291-2515
- Fire Department – non-emergency – 291-4660
- Neighborhood Resources – Perry Goodman – 291-9145
- Department of Veterans Affairs – 1015 S Hackett Rd., Waterloo, IA 235-1230
- Human Rights Commission - 620 Mulberry St, Waterloo, IA 291-4441

Black Hawk County Resources

- Emergency Management – 1925 Newell, Waterloo, IA , 291-4373
- Health Dept - 316 E 5th St, Waterloo, IA 291-2413
- Board of Supervisors – Craig White – 833-3078

Other Resources

- **Where to Turn if You Need Help**
2-1-1—Call 2-1-1 (or 866.IOWA.211 if you have trouble getting through) to connect to local resources available in your area.
- **Iowa Concern Hotline** (for disaster victims with unmet needs): 1-800-447-1985

For additional information on auxiliary aides or special accommodations please contact your local disability program Navigator:

Therese Callaghan
3420 University Ave, Suite G
Waterloo, IA 50701
(319)235-2123 ext 315
Hearing Impaired – 711 relay

